

Press ReleasePR012/07
27 February 2007**Airport Station New Platform Opens for Operation
MTR Reminds Passengers To Check Terminal Number**

With the Airport Authority Hong Kong confirming that the Passenger Terminal 2 at Hong Kong International Airport will open for flight check-in tomorrow (28 February 2007), a new platform at Airport Station of the Airport Express will also start service tomorrow to serve air travellers checking-in at the new Terminal 2.

The new Platform 3 is located directly opposite the existing Platform 1 on the Airport Departure level.

At present, when Airport Express trains from the city arrive at Airport Station, only the train and platform screen doors on the left side of the train will open. When the new platform is put into use, doors on both sides of the train will open providing a direct link to both Terminals 1 and 2.

Platform 3 measures 230 metres long and is fitted with platform screen doors. A Customer Service Centre is located in the middle of the platform which will be manned during service hours. A passenger lift is provided at each end of the platform.

To help passengers identify the correct Terminal for check-in, the Corporation will provide additional information at Airport Express stations and on trains to remind passengers of the opening of Terminal 2. Details are as follows:

- 1) Reminders include notices on station platforms and in-train directional signs showing the names of the airlines with check-in facilities at Terminal 2.
- 2) On approach to Airport Station, in-train public announcements will be broadcast to remind passengers to exit to the left for Terminal 1 and to the right for Terminal 2.
- 3) Passengers looking out the windows when the train pulls into Airport Station will see signs posted on the inside of the Platform Screen Door glass panels indicating the location of Terminal 1 and Terminal 2.

"We will deploy extra manpower at Airport Station to assist passengers when Platform 3 is open for service," said Mr Wilfred Lau, Head of Operations of MTR Corporation. "However, an important point to remember is that travellers checking-in for their flights at the Airport should confirm with their respective airlines whether they should go to Terminal 1 or Terminal 2 before boarding the Airport Express."

If a passenger gets off on the wrong platform, he can follow the platform directional signs to take the lift located at either end of the platform to go to the ground floor, and then follow the directional signs to the correct Terminal. MTR staff at Airport Station will also be pleased to assist.

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Photo Captions:

- 1) The new Airport Station Platform 3 will open tomorrow to serve air travellers checking-in at the new Terminal 2 of Hong Kong International Airport.



- 2) Mr Wilfred Lau, Head of Operations of MTR Corporation says the Corporation will provide additional information and broadcast public announcements in Airport Express stations and trains to help passengers to identify the correct Terminal for check-in.

